



GEORGIANN ZIEGLER PATIENT ADVISORY COUNCIL CODE OF CONDUCT

The goals of the Georgiann Ziegler Patient Advisory Council are to:

1. Give voice to individuals that have been hospitalized with Pneumonia, Urinary Tract Infection, and/or Sepsis
2. Listen and learn from all our members' experiences
3. Use that knowledge to make more informed decisions in hospitalized care for patients with Pneumonia, Urinary Tract Infections, and/or Sepsis

In order to achieve these goals, we must commit to building a group space where all members feel safe and comfortable sharing their experiences and providing constructive feedback to our team at the Michigan Hospital Medicine Safety Consortium (HMS). To create this open and trusting atmosphere, members of the council are asked to understand and commit to this group Code of Conduct, affirming that you will adhere to the principles below.

As a member of the Georgiann Ziegler Patient Advisory Council, I agree to the following:

1. **The 'golden' rule:** I will treat all council members with the same respect and courtesy that I expect in return.
2. **Constructive not destructive:** I will use my past experiences to inform my constructive feedback, rather than simply to vent or criticize.
3. **Step up, step back:** If I've asked a question or shared a comment, I will ensure that new voices are heard before I contribute again.
4. **To listen and let others have their say:** I will not interrupt or attack another comment, even when I strongly disagree.
5. **To be there:** I will actively engage in the group conversation, willing to put myself out there when the time is right.
6. **Confidentiality:** I will treat the meetings as confidential and not repeat any of the conversations or topics discussed outside of the meetings.
7. **Respectful communication:** I will not name specific hospitals, healthcare providers, or similar entities as it relates to negative or positive experiences.
8. **Practice self-care:** If I need to get up or take a break, I will do so.
9. **Commit to participation:** I will commit to at least one year of service on the advisory council.
10. **Attend meetings:** I will make every attempt to attend meetings during my term.
11. **Raise concerns with HMS first:** I will bring any questions or concerns regarding HMS or the Georgiann Ziegler Patient Advisory Council directly to the HMS coordinating team so that they can address them prior to any public dissemination.

I _____, agree to abide by the principles stated above during my time as a member of the HMS Georgiann Ziegler Patient Advisory Council.

Signature: _____

Date: _____